

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Christopher P. Bergh et al. Art Unit : 3623  
Serial No. : 09/575,283 Examiner : Johnna Ronee Loftis  
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Title : CUSTOMER LEAD MANAGEMENT SYSTEM

**Mail Stop Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF AUGUST 23, 2007